

## Administrator's Decision on Rural Health Care Program Appeals

#### Via Electronic and Certified Mail

August 8, 2017

Mr. Anthony W. Black Arkansas Department of Information Systems One Capitol Mall, Third Floor P.O. Box 3155 Little Rock, Arkansas 72201

Re: Arkansas Department of Health's Appeal of an Administrator Decision for Funding Year (FY) 2016 for the Healthcare Connect Fund Program

Dear Mr. Black:

The Universal Service Administrative Company (USAC) has completed its evaluation of the March 9, 2017 letter of appeal submitted on behalf of Arkansas Department of Health (ADH). Specifically, USAC denied ADH's funding request due to its failure to respond to an information request from USAC for its FY 2016 funding request within 14 days of USAC's notice that the funding request included deficiencies. The appeal requests that USAC reverse the denial of funding for FY 2016 for the federal Universal Service Rural Health Care (RHC) Healthcare Connect Fund Program (HCF Program). Based on HCF Program requirements, USAC denies ADH's appeal.

USAC has reviewed the appeal and the facts related to this matter, and determined that ADH failed to respond to an information request from USAC for its funding request within 14 calendar days.<sup>3</sup> The HCF Program requires eligible health care providers (HCPs) applying for discounts for eligible services in the HCF Program to submit requests for discounts to USAC by filing an FCC Form 462.<sup>4</sup> The HCP uses the FCC Form 462 to provide information about the services selected and certify that those services are the most cost-effective option of the offers received.<sup>5</sup> As explained in the *Healthcare Connect Fund Order*, the FCC allows

<sup>&</sup>lt;sup>1</sup> Email from Anthony W. Black, Arkansas Department of Information Systems, on behalf of ADH, to USAC (Mar. 9, 2017) (*Appeal*).

 <sup>&</sup>lt;sup>2</sup> See Email from RHC, USAC, to Don McDaniel, ADH (Jan. 9, 2017) (Administrator's Decision Letter).
 <sup>3</sup> See Rural Health Care Support Mechanism, WC Docket No. 02-60, Report and Order, 27 FCC Rcd 16678, 16803, para. 300 (2012) (Healthcare Connect Fund Order); FCC Form 462 Instructions, Rural Health Care Universal Service, Healthcare Connect Fund, Funding Request Form, OMB 3060-0804, at 2-3 (July 2014) (FCC Form 462 Instructions).

<sup>&</sup>lt;sup>4</sup> See Rural Health Care (RHC) Universal Service, Healthcare Connect Fund, Funding Request Form, OMB 3060-0804 (July 2014) (FCC Form 462); FCC Form 462 Instructions at 2-3.

<sup>&</sup>lt;sup>5</sup> See Step 6 Submit Funding Requests, available at

Mr. Anthony W. Black Arkansas Department of Information Systems August 8, 2017 Page 2 of 3

applicants to cure errors on their submissions after initial USAC review; however, the responsibility to submit complete and accurate information remains at all times the sole responsibility of the applicant.<sup>6</sup> The *Healthcare Connect Fund Order* further states that "[w]ithin 21 calendar days of receipt of a complete funding commitment request, USAC will inform applicants in writing of (1) any and all ministerial or clerical errors that it identifies in the funding commitment request, along with a clear and specific explanation of how the selected participants can remedy those errors; (2) any missing, incomplete, or deficient certifications; and (3) any other deficiencies that USAC finds, including any ineligible network components or ineligible network components that are mislabeled in the funding request." In addition, "[i]f an applicant receives a notice that its funding request includes deficiencies, it will have 14 calendar days from the date of receipt of the USAC written notice to amend or re-file its funding request for the sole purpose of correcting the errors identified by USAC." After reviewing the funding request, USAC issues a funding commitment letter or denial. 9

On October 21, 2016, ADH submitted FCC Form 462 requesting support for multiple expenses for FRN 16931211 from Southwestern Bell Telephone Company (now AT&T). On December 14, 2016, USAC sent an information request to ADH's Project Coordinator and Assistant Project Coordinator requesting that the consortium provide an eligible viable source letter, documentation to confirm bandwidth speeds for each HCP site listed in the request, and confirmation of the undiscounted costs per expense periods. USAC gave ADH 14 calendar days from the receipt of the notice, December 29, 2016, to make any required corrections to the form and respond to its request. ADH did not respond to USAC within the 14 calendar days provided as required by the HCF Program. As a result, on January 9, 2017, USAC denied the funding request.

In its appeal, ADH requests that USAC reverse its denial of the Form 462 and allow ADH to provide the requested supplementary information that ADH provided with its appeal. <sup>15</sup> ADH further asserts that the Rural Health Care Program's notification method in this case deviated from its previous course of conduct regarding notification requests for supplementary information, and the deviation prevented the request for supplementary information from being appropriately addressed by ADH. <sup>16</sup>

http://www.usac.org/rhc/healthcare-connect/individual/step06/default.aspx (last visited June 28, 2017) (Step 6).

<sup>13</sup> USAC did not receive a response to the December 14, 2016 letter. See Healthcare Connect Fund Order, 27 FCC

<sup>&</sup>lt;sup>6</sup> See Healthcare Connect Fund Order, 27 FCC Rcd at 16803, para. 300.

<sup>7</sup> Id

<sup>8</sup> ld.; see also FCC Form 462 Instructions at 2-3.

<sup>9</sup> Healthcare Connect Fund Order, 27 FCC Rcd at16803, para. 302.

<sup>10</sup> FCC Form 462 for FRN 16931211 (Oct. 21, 2016).

<sup>&</sup>lt;sup>11</sup> Email from USAC to ADH (Dec. 14, 2016) (sent to Don McDaniel, primary contact, and Katrina Burnett, secondary contact, for ADH).

Red at 16803, para. 300; FCC Form 462 Instructions, at 2-3.

<sup>&</sup>lt;sup>14</sup> See Administrator's Decision Letter.

<sup>15</sup> Appeal at 1.

<sup>16</sup> Id.

Mr. Anthony W. Black Arkansas Department of Information Systems August 8, 2017 Page 3 of 3

Although ADH provided a response to USAC with its appeal, based on a review of the facts and documentation provided, we find that ADH failed to respond to an information request from USAC for its funding request within 14 calendar days of USAC's notice, as required by the HCF Program. Therefore, USAC cannot fund FY 2016 FRN 16931211. USAC will consider this matter closed unless you notify us within 30 days from the date of this email and provide a detailed explanation of any issues you believe remain outstanding.

If you wish to appeal this decision or request a waiver, you can follow the instructions pursuant to 47 C.F.R. Part 54, Subpart I (47 C.F.R. §§ 54.719 to 725). Further instructions for filing appeals or requesting waivers are also available at:

http://www.usac.org/about/about/program-integrity/appeals.aspx

Sincerely,

/s/ Universal Service Administrative Company

<sup>17</sup> See Healthcare Connect Fund Order, 27 FCC Red at 16803, para. 300; FCC Form 462 Instructions, at 2-3.

## Zach Wilson

From: rhcadmin@usac.org

Sent: Monday, January 09, 2017 4:22 PM

To: Don McDaniel

Subject: RHC HCF Program - FCC Form 462 - Denial Notice - HCP# 48720

Attachments: Form\_462.pdf

Date: 09-Jan-2017 Program: HCF Program

Funding Year: 2016 Health Care Provider (HCP) Number: 48720

HCP Name: Arkansas Department of Health

FCC Form 462 Application Number: 16931211

The Universal Service Administrative Company (USAC)'s Rural Health Care (RHC) Program has reviewed the submitted FCC Form 462 and supporting documents for the HCP referenced above. USAC has denied the HCP's FCC Form 462 for the following reason(s):

HCP was non-responsive to an information request.

#### Additional information

Information request was sent on 12/14/2016. Applicant did not respond. Documentation was not submitted confirming expense types, bandwidth and cost for HCPs associated with this FRN.

All account holders associated with the HCP will be copied on this and all correspondence from USAC related to this account.

#### Next Steps

If you wish to appeal this decision, you must file an appeal with USAC within 60 days of the date of this letter. Detailed instructions for filing appeals are available on the USAC website at http://usac.org/about/about/program-integrity/appeals.aspx.

#### For More Information

Please do not reply directly to this email, as emails to this account will not be delivered to the RHC Program team. For questions or assistance, or if this email has been received in error, contact the Rural Health Care Program Help Desk at (800) 453-1546 between 8 AM and 5 PM Monday - Friday or by email at rhcassist@usac.org.

For more information about the HCF Program application process, refer to the HCF Program Getting Started web page at http://www.usac.org/rhc/healthcare-connect/process-overview/default.aspx.

For more information about the FCC Form 462, visit the HCF Program Forms web page at http://www.usac.org/rhc/healthcare-connect/tools/forms.

1



## Arkansas Department of Health

4815 West Markham Street • Little Rock, Arkansas 72205-3867 • Telephone (501) 661-2000
Governor Asa Hutchinson
Nathaniel Smith, MD, MPH, Director and State Health Officer

Date 1-4-2017

Ref. Consortia Information Request - HCF Form 462, HCP#: 48720, FRN: 16922291

The Arkansas Department of Health (ADH consortium) has funds that are used for the payment of networking services. These funds are made up from general state revenues and grant money set aside for M&O (Maintenance and Operations). ADH will use these funds to pay the contribution for the ADH consortium members.

Chief Financial Officer

Steve Carter



## Arkansas Department of Health

4815 West Markham Street • Little Rock, Arkansas 72205-3867 • Telephone (501) 661-2000
Governor Mike Beebe
Nathaniel Smith, MD, MPH, Director and State Health Officer

Date: Jan 10-2016

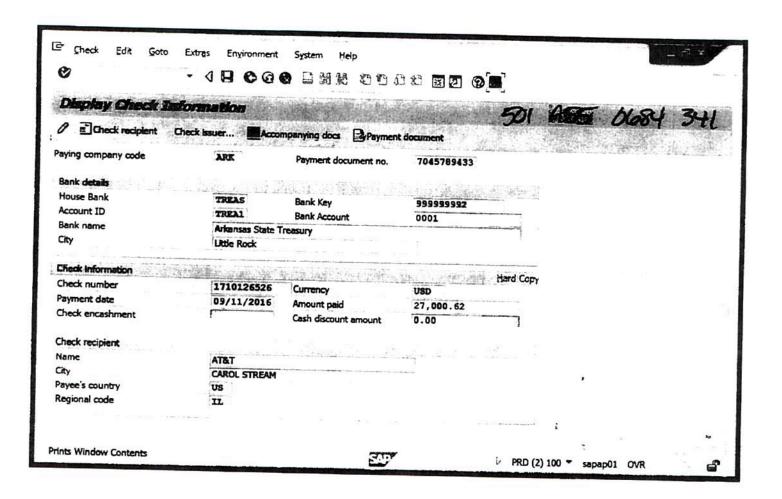
Addendum to Consortia Information Request - HCF Form 462, HCP#: 48720, FRN: 16922291

There are additional 3 FRN that need to be include in our letter of Jan 4 2017. The 3 FRN are: FRN 16927811, 16931211, and 16928441

Chief Financial Officer Steve Carter

Don please see attached list of circuits and bandwidths. Thanks.

61L2XN500304SW         605 South 10th Street         Arkadelphia         AR         \$744.00         \$0.00           61L2XN500183SW         740 California Avenue SW         Camden         AR         \$744.00         \$70.06           61L2XN500185SW         208 North Bragg St         Warren         AR         \$744.00         \$70.06           61L2XN500185SW         207 West Calhoun         Magnolia         AR         \$744.00         \$70.06           61L2XN500193SW         413 North Division         Forrest City         AR         \$744.00         \$60.00           61L2XN500290SW         1299 North 10th Street         Blytheville         AR         \$542.25         \$6.00           61L2XN500290SW         751 Hwy 65 South         Dumas         AR         \$589.25         \$6.00           61L2XN500330SW         751 Hwy 65 South         Harrisburg         AR         \$744.00         \$6.00           61L2XN50033SW         119 N. Main Street         Harrisburg         AR         \$744.00         \$6.00           61L2XN50033SW         150 North Pecan         Newport         AR         \$744.00         \$6.00           61L2XN500495SW         150 North Pecan         Newport         AR         \$744.00         \$6.00           61L2XN500491SW	ADH Circuit	Address	City	State	State Cost without taxes/fees Taxes/fees Total	Taxes/fees		ACCOUNT	Bandwidth
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Parked 9/8/16
Posted 9-9-16



STATE OF ARK-DCS
DEPT OF INFO SYSTEMS
ATTN KENITRA WOOLFOLK
PO BOX 3155

Page 1 of 2
Account Number 501 A55-0684 341 1
Billing Date Aug 19 2016

Billing Date Aug 19, 2016

LITTLE ROCK AR 72203 - 315 RECEIVED Site att.com

AUG 3 0 2016

D.I.S. FISCAL MANAGEMENT

V# 100159833

# Monthly Statement

# Bill-At-A-Glance Previous Consolidated Bill 33,402.83 Payment Received 8-11 Thank you! 33,402.83CR Adjustments .00 Balance .00 Current Charges 27,000.62 Total Amount Due \$27,000.62 Amount Due in Full By Sep 19, 2016

#### Billing Summary

Page	
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1	27,000.62
	27,000.62

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Individua	I Account	Summary
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Account		Other		Total
Number	Plans and Services	Providers	Taxes	Charges
501 160-0009 010	1,237.50	.00	92.81	1,330,31
501 160-0026 607	744.00	.00	66.96	810.96
501 160-0033 059	1.002.00	.00	85 17	1.087.17
501 160-0037 281	1.237.50	.00	105 19	1,342.69
501 160-0042 878	744.00	.00	76.26	820.26
501 150-0044 878	744.00	.00	70.68	814.68
501 160-0046 880	589.25	.00	61.13	650.38
501 150-0047 581	744.00	.00	70.88	814.68
501 160-0048 882	744.00	.00	77.19	
501 180-0052 884	744.00	.00	66.96	821.19
501 160-0053 885	744.00	.00	66.96	810.98
501 160-0055 254	542.25	.00	47.45	610.96
501 160-0056 888	542.25	.00	47.45	589.70 589.70
501 160-0058 890	542.25	.00	51.51	593,76
501 150-0074 904	542.25	.00	48.80	591,05
501 160-0089 000	567.86CR	.00	58.21CE	626.09CR
501 160-0098 927	542.25	.00	59.65	601.90
501 150-0099 928	542.25	.00	52.87	595.12
501 180-0145 405	589.25	.00	57.45	648.70
501 160-0145 349	589.25	.00	60.40	649.65
501 160-0145 959	1,237.50	.00	120.72	
601 150-0180 399	589.25	.00	64.82	1.358.22 人つし 654.07
501 160-0272 895	542.25	.00	48.80	591.05
01 160-0274 202	542.25	.00	55.58	597.83
01 160-0310 469	744.00	.00	70.68	814.68
601 160-0336 825	744.00	.00	68.82	812.82
01 150-0386 420	542.25	.00	46.03	585.34
01 150-0420 451	744.00	.00	79.98	823.98
G1 180-0460 447	1,363.50	.00	122.72	1,483.22
01 160-0487 361	2,025.00	.00	182 25	2.207.25
01 160-5002 747	891.00	.00	77.95	968.96
01 160-5003 770	744.00	.60	65.10	809.10
01 160-6003 462	825.00	.00	50.00	675.00
01 184-0079 818	1,775.00	00	142.00	1.917.00
01 164-0103 262	625.00	.00	56.25	881.25
01 165-0002 972	2.123.71CR	.00	207 1708	2.330.8ECR
ctals	24,748 88	.00	2,251.96	27,000.62

#### News You Can Use Summary

- PREVENT DISCONNECT
- LONG DIST PROVIDERS

DO NOT CALL

- RELAY ARKANSAS
- See "News You Can Use" for additional information

1004051858



STATE OF ARK-OCS
DEPT OF INFO SYSTEMS
ATTN KENITRA WOOLFOLK
PO BOX 3155
LITTLE ROCK AR 72203 - 3155

Page 2 of 2 Account Number 501 A55-0684 341 1 Billing Date Aug 19, 2016

#### News You Can Use

#### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, fees and surcharges, and any feature package, if applicable, MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$27000.62. Also, neglecting to pay for other charges such as long distance, voice mail, Inline®, wireless, and Internet may result in these services being interrupted.

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws.

#### **RELAY ARKANSAS**

Dial 711 is a Telecommunications Relay Service for customers with hearing and speech disabilities. AT&T offers products and services for customers with visual, hearing, speech or physical disabilities. For more information, please go to att.com or refer to the Customer Guide section in your local YP telephone directory.





STATE OF ARK-DIS DEM-61L1XN500039SW PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1 Account Number 501 160-0009 010 3 Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	1,330.31
Total Applied to 501 A55-0684	\$1,330.31

Do Not Pay

**Total Current Charges** 

#### Billing Summary

Online: att.com/myatt	Page	
Plans and Services	1	1,330.31
1 877 438-0041		
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

#### Plans and Services

Monthly Service - Aug 19 thru Sep 18
Charges for 501 160-0009

1 Monthly Charges 1,237.50

Taxes

2 Federal .00
3 State and Local 92.81
Total Taxes 92.81

Total Plans and Services 1,330.31

#### News You Can Use

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do. Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws

#### RELAY ARKANSAS

1,330.31

Dial 711 is a Telecommunications Relay Service for customers with hearing and speech disabilities. AT&T offers products and services for customers with visual, hearing, speech or physical disabilities. For more information, please go to att.com or refer to the Customer Guide section in your local YP telephone directory.

#### News You Can Use Summary

- . LONG DIST. PROVIDERS
- . DO NOT CALL
- RELAY ARKANSAS





STATE OF ARKANSAS-DIS DEM-61L2XN500119SW PO BOX 3155 LITTLE ROCK AR 12203

Page 1 of 1

Account Number 501 160-0026 607 5

Billing Date Aug 19, 2016

Web Site att.com

810.96

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	. 00
Adjustments	.00
Balance	.00
Current Charges	810.98
Total Applied to 501 A55-0684	\$810.96

Do Not Pay

**Total Current Charges** 

#### **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services	•	810.98
1 877 438-0041		
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

#### Plans and Services

	thly Service - Aug 19 thru Sep 18 ges for 501 160-0026	
1.	Monthly Charges	744.00
Taxe	s	
2	Federal	.00
3	State and Loca!	63.96
Tota	Taxes	65.96
Tot	al Plans and Services	810 96

#### News You Can Use

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64.1200 and 16 C.F.R. 310) and any applicable state laws.

#### RELAY ARKANSAS

810.96

Dial 711 is a Telecommunications Relay Service for customers with hearing and speech disabilities. AT&T offers products and services for customers with visual, hearing, speech or physical disabilities. For more information, please go to att.com or refer to the Customer Guide section in your local YP telephone directory.

#### News You Can Use Summary

- LONG DIST PROVIDERS
- . DO NOT CALL
- **RELAY ARKANSAS**



STATE OF ARK-DIS DEM-61L2XN590132SW PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1 Account Number 501 160-0033 059 0 Billing Date Aug 19, 2016

Web Site att.com

1,087.17

## **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	1,087.17
Total Applied to 501 A55-0684	\$1,087.17

Do Not Pay

#### Billing Summary

Online: att.com/myatt	Page	
Plans and Services	1	1,087.17
1 877 438-0041		SUA 035-04-00-0
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		1,087.17

#### Plans and Services

Charge	lly Service - Aug 19 thru Sep 18 es for 501 160-0033	**************************************
300.7	Monthly Charges	1,002.00
Taxes		
2	Federal	00
3	State and Local	85.17
Total 1	Taxes	85.17
Total	Plans and Services	1,087.17

#### News You Can Use

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64.1200 and 16 C.F.R. 310) and any applicable state laws.

#### RELAY ARKANSAS

Dial 711 is a Telecommunications Relay Service for customers with hearing and speech disabilities. AT&T offers products and services for customers with visual, hearing, speech or physical disabilities. For more information, please go to att.com or refer to the Customer Guide section in your local YP telephone directory.

#### News You Can Use Summary

- LONG DIST. PROVIDERS
- DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS 0EM-61 L1XN 500042 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0037 281 6

Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	1,342.69
Total Applied to 501 A55-0684	\$1,342.69

Do Not Pay

#### Billing Summary

Online: att.com/myatt	Page	
Plans and Services	, age	
rians and Services	1	1,342.69
1 877 438-0041		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
<b>Total Current Charges</b>		1.342.69

#### Plans and Services

Mon	thly Service - Aug 19 thru Sep 18	
Char	ges for 501 160-0037	
1_	Monthly Charges	1,237,50
Taxe		
2	Federal	
3	State and Local	.00
Total	Taxes	105.19
iolai	Taxes	105.19
Tota	I Plans and Services	1,342.69

#### News You Can Use

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws.

#### RELAY ARKANSAS

1,342.69

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#### News You Can Use Summary

- LONG DIST. PROVIDERS
- . DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS DEM 61 L2XN 500183 PD 80X 3155 LITTLE ROCK AR 72203

Page 1 of 1 Account Number 501 160-0042 876 5 Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	. 00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	820.26
Total Applied to 501 A55-0684	\$820.26

Do Not Pay

#### **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services	7	820.26
1 877 438-0041		020.20
Payment Arrangements:		
1 800 924-1743		
Service Changes.		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		820.26

#### Plans and Services

Experience of the Control of the Con		nly Service - Aug 19 thru Se <u>p 18</u> es for 501 160-0042
2. Federal 3. State and Local Total Taxes	744.00	Monthly Charges
State and Local Total Taxes		
Total Taxes		Federal
Experience of the Control of the Con	.00	State and Local
Experience of the Control of the Con	76.26	Tavac
	76.26	BAES.
Total Plans and Services	0.26	Plans and Services

#### News You Can Use

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws.

#### **RELAY ARKANSAS**

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## News You Can Use Summary

- . LONG DIST PROVIDERS
- . DO NOT CALL
- . RELAY ARKANSAS





STATE OF ARK-DIS DEM 61 L2XN 500185 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0044 878 0

Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	814.68
Total Applied to 501 A55-0684	\$814.68

Do Not Pay

## Billing Summary

Online: att.com/myatt	Page	
Plans and Services	•	814 66
1 877 438-0041		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

Total Current Charges 814.68

#### Plans and Services

Mon	nthly Service - Aug 19 thru Sep 18	
	ges for 501 160-0044	
1	Monthly Charges	744.00
Taxe	es	
2	Federal	.00
3	State and Local	1.5
Tota	Taxes	70.68
1010	I IDACS	70.68
Tot	al Plans and Services	814.68

#### News You Can Use

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records

#### DO NOT CALL

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#### RELAY ARKANSAS

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## News You Can Use Summary

- LONG DIST PROVIDERS
- . DO NOT CALL
- RELAY ARKANSAS



STATE DF ARK-01S DEM 61 L2XN 500187 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1 Account Number 501 160-0046 380 4

Billing Date Aug 19, 2016

Web Site att.com

## **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	850.38
Total Applied	\$650.38

Do Not Pay

**Total Current Charges** 

#### **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services	(4)	650.38
1 877 438-0041		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

#### Plans and Services

	thly Service - Aug 19 thru Sep 18	
Char	ges for 501 160-0046	
1	Monthly Charges	589.25
Taxe	S	
2	Federal	.00
3	State and Local	61.13
Total	Taxes	61 13
Tota	al Plans and Services	650.38

#### News You Can Use

#### LONG DIST PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws

#### **RELAY ARKANSAS**

650.38

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#### News You Can Use Summary

- · LONG DIST. PROVIDERS
- DO NOT CALL
- . RELAY ARKANSAS

1,



STATE OF ARK-DIS **0EM 61 L2XN 500188** PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1 Account Number 501 160-0047 881 1 Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	,00
Adjustments	.00
Balance	.00
Current Charges	814.88
Total Applied to 501 A55-0684	\$814.68

Do Not Pay

#### **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services	1	814.68
1 877 438-0041		314.00
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		814.68

## Plans and Services

Monthly Service - Aug 19 thru Sep 18 Charges for 501 160-0047 1. Monthly Charges 744.00 Taxes 2 Federal .00 3. State and Local 70.68 Total Taxes 70.68 **Total Plans and Services** 814.68

#### News You Can Use

#### LONG DIST PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C F.R. 64.1200 and 16 C.F.R. 310) and any applicable state laws

814.68

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#### News You Can Use Summary

- LONG DIST, PROVIDERS
- DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS DEM 61 L2XN 500189 PO 80X 3155 LITTLE ROCK AR 12203

Page 1 of 1 Account Number 501 160-0048 882 8 Billing Date Aug 19, 2016

Web Site att.com

## **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	. 00
Adjustments	.00
Balance	.00
Current Charges	821.19
Total Applied to 501 A55-0684	\$821.19

Do Not Pay

#### **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services	1	821.19
1 877 438-0041	9	021.13
Payment Arrangements:		
1 800 924-1743		
Service Changes.		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		821.19

#### Plans and Services

Monthly Service - Aug 19 thru Sep 18 Charges for 501 160-0048 1 Monthly Charges 744.00 Taxes 2 Federal .00 State and Local 77.19 **Total Taxes** 77.19 Total Plans and Services 821.19

#### News You Can Use

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws

#### **RELAY ARKANSAS**

821.19

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#### News You Can Use Summary

- LONG DIST, PROVIDERS
- . DO NOT CALL
- RELAY ARKANSAS





STATE OF ARK-DIS 0EM 61 L2XN 500:90 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0052 884 7

Billing Date Aug 19, 2016

Web Site att.com

## **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	810.98
Total Applied to 501 A55-0684	\$810.96

Do Not Pay

#### Billing Summary

Online: att.com/myatt	Page	
Plans and Services	1	810.96
1 877 438-0041		010.90
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		810.96

#### Plans and Services

Char	rthly Service - Aug 19 thru Sep 18 Iges for 501 160-0052	-
1.	Monthly Charges	744.00
Taxe		
2	Federal	
3.	State and Local	00
Total	Taxes	66.96
	Secretarios incluidos ex	56.96
Tota	al Plans and Services	810.96

#### News You Can Use

#### LONG DIST. PROVIDERS

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If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws.

#### **RELAY ARKANSAS**

810.96

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## News You Can Use Summary

- LONG DIST. PROVIDERS
- . DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS DEM 61 L2XN 500191 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0053 885 3 Billing Date Aug 19, 2016

Web Site att.com

810.96

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	. 00
Balance	.00
Current Charges	810.98
Total Applied to 501 A55-0684	\$810.96

Do Not Pay

**Total Current Charges** 

#### **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services		X20000 0000
1 877 438-0041	1	810.96
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

#### Plans and Services

Mon	thly Service - Aug 19 thru Sep 18	
Char	ges for 501 160-0053	
1	Monthly Charges	744.00
Taxe		
2	Federal	
3	State and Local	. 00
Total	Taxes	66.96
1 Utai	laxes	66.96
Tota	al Plans and Services	810 96

#### News You Can Use

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64.1200 and 16 C.F.R. 310) and any applicable state laws

#### RELAY ARKANSAS

810.96

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#### News You Can Use Summary

- LONG DIST. PROVIDERS
- DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS **DEM 61.LZXN 500193** PO BOX 3155 LITTLE ROCK AR 12203

Account Number 501 160-0055 254 0 Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	. 00
Current Charges	589.70
Total Applied to 501 A55-0684	\$589.70

Do Not Pay

#### Billing Summary

Online att.com/myatt	Page	
Plans and Services	1	589.70
1 877 438-0041		
Payment Arrangements: 1 800 924-1743		
Service Changes.		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

**Total Current Charges** 589.70

#### Plans and Services

Monthly Service - Aug 19 thru Sep 18	
Charges for 501 160 0055	
1. Monthly Charges	542.25
Taxes	
2. Federal	.00
3. State and Local	47.45
Total Taxes	47.45
Total Plans and Services	589.70

#### News You Can Use

#### LONG DIST PROVIDERS

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#### **RELAY ARKANSAS**

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#### News You Can Use Summary

- LONG DIST, PROVIDERS
- . DO NOT CALL
- **RELAY ARKANSAS**



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Doc. Date 08/19/2016 / Posting Date 08/2014 | Document Company Code AV Posting Date 08/2014 | Document Code 08/2014 | Document C

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Fiscal Year 2017 Period

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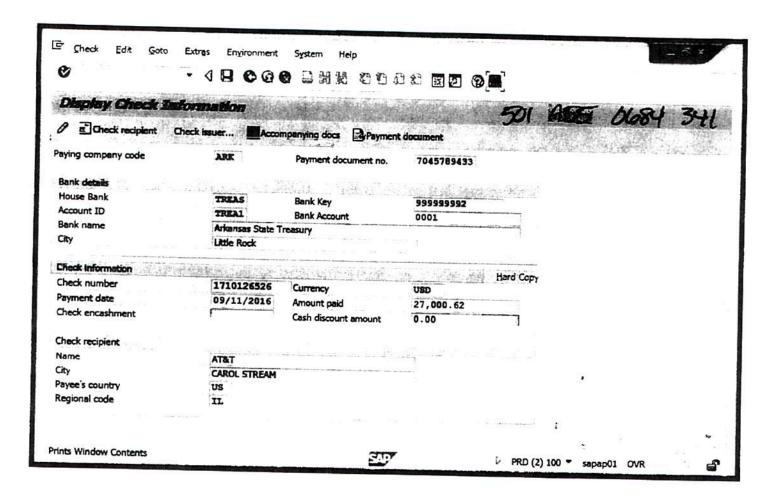
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STATE OF ARK-DCS DEPT OF INFO SYSTEMS ATTN KENITRA WOOLFOLK PO BOX 3155

Account Number 501 A55-0684 341 1 Billing Date Aug 19, 2016

LITTLE ROCK AR 72203 - 315 RECEIVED Site att.com

AUG 3 0 2016

D.I.S. FISCAL MANAGEMENT

V# 100159833

# Monthly Statement

# Bill-At-A-Glance

Previous Consolidated Bill	33,402.83
Payment Received 8-11	ank you <sup>1</sup> 33,402.83CR
Adjustments	.00
Balance	.00
Current Charges	27,000.62
Total Amount Due	\$27,000.62
Amount Due in Full By	Sep 19, 2016

# **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services		.00
1 800 559-7928		
Service Changes:		
1 800 321-2000		
Repair Services:		
1 800 286-8313		
Individual Account Summary	1	27,000.62
Total Current Charges		27,000.62

10-4-67,973,28 AOG -972.66

# Individual Account Summary

Account			Other		Total
Number		Plans and Services	Providers	Taxes	Charges
501 160-0	010 000	1,237,50	.00	92.81	1.330.31
501 160-0	026 607	744.00	.00	66.96	810.96
501 160-0	033 059	1,002.00	.00	85.17	1,087,17
101 160-0	037 281	1,237,50	.00	105 19	1.342.69
501 160-0	C42 578	744.00	.00	76.26	820.26
501 160-0	044 678	744.00	.00	70.68	814.58
501 160-0	048 880	589.25	.00	61.13	650.38
501 160-0	047 681	744.00	.00	70.68	814.68
501 160-0	048 882	744.00	.00	77.19	821.19
501 160-0	052 884	744.00	.00	66.96	810.98
501 160-0	053 885	744.00	.00	65.96	810.98
501 160-0	055 254	542.25	.00	47 .45	589.70
601 180-0	888 860	542.25	.00	47.45	589.70
501 160-0	058 890	542.25	00	51.51	593.76
01 150-0	074 904	542.25	.00	48.80	591.05
01 160-0	089 000	567 86CR	.00	58 21CK	626.09CR
61 150-0	93 927	542.26	.00	59.65	601.90
01 150-0	77.00	542.25	.00	52.87	595.12
01 160-0		589.25	.00	57.45	645.70
01 150-0	145 349	589.25	.00	60.40	849.85
01 160-01		1.237.50	.00	120.72	1.358.22 400
01 160-01		589.25	.00	64.82	654.07
01 150-02		542.25	.00	46.80	591.05
01 160-02		542.25	.00	55.58	597.83
01 150-03		744.00	.00	70.68	814 68
01 150-03		744.00	.00	68.82	812.82
01 150-03		542.25	.00	46.03	555.34
01 150-04		744.00	.00	79.98	823.98
61 180-04		1,363.50	.00	122.72	1,485.22
01 150-04		2,025.00	.00	182 25	2,207.25
01 150-50		891.00	.00	77.95	968.98
01 160-50	5000	744,00	.00	65.10	809.10
01 160-60		625.00	.00	50.00	675.00
01 164-00		1,775.00	.00	142.00	1.917.00
01 164-01		625.00	.00	56.25	681.25
01 165-00	02 972	2,123.71CR	.00	207 17CR	2.330.8ECR
ctals		24,748.65	.00	2,251.98	27,000.62

# News You Can Use Summary

- PREVENT DISCONNECT
- . LONG DIST. PROVIDERS
- . DO NOT CALL
- · RELAY ARKANSAS

See 'News You Can Use' for additional information

1004051858

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oktahoma, or AT&T Texas based upon the service address location.



STATE OF ARK-DCS
DEPT OF INFO SYSTEMS
ATTN KENITRA WOOLFOLK
PD BOX 3155
LITTLE ROCK AR 72203 - 3155

Page 2 of 2 Account Number 501 A55-0684 341 1 Billing Date Aug 19, 2016

#### News You Can Use

# PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, fees and surcharges, and any feature package, if applicable, MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$27000.62. Also, neglecting to pay for other charges such as long distance, voice mail, Intine®, wireless, and Internet may result in these services being interrupted.

# LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### DO NOT CALL

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#### **RELAY ARKANSAS**

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STATE OF ARK-DIS DEM-61L1XN500039SW PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0009 010 3 Billing Date Aug 19, 2016

Web Site att.com

# Monthly Statement

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	1,330.31
Total Applied to 501 A55-0684	\$1,330.31
Do Not Pay	

# Billing Summary

Online: att.com/myatt	Page	
Plans and Services	1	1,330.31
1 877 438-0041		
Payment Arrangements: 1 800 924-1743		
Service Changes: 1 877 438-0041		
Repair Services: 1 800 442-9950		
Total Current Charges		1,330.31

## Plans and Services

Monthly Service - Aug 19 thru Sep 18
Charges for 501 160-0009

1 Monthly Charges 1,237.50

Taxes
2 Federal .00
3 State and Local 92.81
Total Plans and Services 1,330.31

### News You Can Use

#### LONG DIST, PROVIDERS

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#### DO NOT CALL

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#### RELAY ARKANSAS

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# News You Can Use Summary

- LONG DIST PROVIDERS
- DO NOT CALL
- RELAY ARKANSAS





STATE OF ARKANSAS-DIS DEM-61L2XN500119SW PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1 Account Number 501 160-0026 607 5 Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	810.98
Total Applied to 501 A55-0684	\$810.96

Do Not Pay

**Total Current Charges** 

# **Billing Summary**

Online: att com/myatt	Page	
Plans and Services	•	810.98
1 877 438-0041		
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

# Plans and Services

Monthly Service - Aug 19 thru Sep 18	
Charges for 501 160-0026	
1. Monthly Charges	744.00
Taxes	
2 Federal	.00
3 State and Local	66.96
Total Taxes	65.96

# News You Can Use

# LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records

## DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C F.R. 64 1200 and 16 C F.R. 310) and any applicable state laws.

#### **RELAY ARKANSAS**

810.96

Dial 711 is a Telecommunications Relay Service for customers with hearing and speech disabilities. AT&T offers products and services for customers with visual, hearing, speech or physical disabilities. For more information, please go to att com or refer to the Customer Guide section in your local YP telephone directory.

# News You Can Use Summary

- LONG DIST PROVIDERS
- . DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS DEM-61L2XN500132SW PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0033 059 0

Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance			
Previous Bill	.00		
Payment	.00		
Adjustments	.00		
Balance	.00		
Current Charges	1,087.17		
Total Applied to 501 A55-0684	\$1,087.17		

Do Not Pay

**Total Current Charges** 

# Billing Summary

Online: att.com/myatt	Page	
Plans and Services	1	1,087.17
1 877 438-0041		543 • JESE SERVICE E
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

Mon	thly Service - Aug 19 thru Sep 18	
	ges for 501 160-0033	
1	Monthly Charges	1,002.00
Taxe	15	
2	Federal	.00
3	State and Local	85.17
Tota	Taxes	85.17

Total Plans and Services 1,087.17

## News You Can Use

Plans and Services

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64.1200 and 16 C.F.R. 310) and any applicable state laws.

## **RELAY ARKANSAS**

1,087.17

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# News You Can Use Summary

- LONG DIST, PROVIDERS
- . DO NOT CALL
- RELAY ARKANSAS





STATE OF ARK-DIS DEM-61 LIXN 500042 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0037 281 6

Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	1,342.69
Total Applied to 501 A55-0684	\$1,342.69

Do Not Pay

**Total Current Charges** 

# Billing Summary

Online: att.com/myatt	Page	
Plans and Services	1	1,342.69
1 877 438-0041		500 • PR. 00 PR. 00 PR. 00
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

# Plans and Services

Char	ges for 501 160-0037		
1	Monthly Charges		1,237.50
Taxe	Maria de la compansión de		
2.	Federal	5 5	.00
3	State and Local		105.19
Total	Taxes		105, 19
Tota			

# News You Can Use

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws

## RELAY ARKANSAS

1,342.69

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# News You Can Use Summary

- LONG DIST. PROVIDERS
- . DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS DEM 61 L2XN 500183 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1 Account Number 501 160-0042 876 6 Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	Value State of the
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	820.26
Total Applied to 501 A55-0684	\$820.26

Do Not Pay

# **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services		820.26
1 877 438-0041		520.20
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		820.26

## Plans and Services

Monthly Service - Aug 19 thru Sep 18	
Charges for 501 150-0042	
1 Monthly Charges	744.00
Taxes	
2 Federal	00
3. State and Local	76.26
Total Taxes	76.26
Total Plans and Services	820.26

# News You Can Use

# LONG DIST PROVIDERS

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#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64.1200 and 16 C.F.R. 310) and any applicable state laws.

## RELAY ARKANSAS

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# News You Can Use Summary

- LONG DIST PROVIDERS
- DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS DEM 61 L2XN 500185 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0044 878 0

Billing Date Aug 19, 2016

Web Site att.com

# Monthly Statement

Bill-At-A-Glance	
Previous Bill	. 00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	814.68
Total Applied to 501 A55-0684	\$814.68

Do Not Pay

# Billing Summary

Online: att.com/myatt	Page	
Plans and Services	•	814.68
1 877 438-0041		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

Total Current Charges 814.68

### Plans and Services

	thly Service - Aug 19 thru Sep 18 ges for 501 160-0044	
1.	Monthly Charges	744.00
Taxe	es .	
2	Federal	.00
3	State and Local	70.68
Total	l Taxes	70.68
Tota	al Plans and Services	814.68

# News You Can Use

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64.1200 and 16 C.F.R. 310) and any applicable state laws

## **RELAY ARKANSAS**

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# News You Can Use Summary

- . LONG DIST. PROVIDERS
- . DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS DEM 61.L2XN 500187 PD BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0046 830 4

Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	. 00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	850.38
Total Applied to 501 A55-0684	\$650.38
Do Not Pay	

# **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services	*	850.38
1 877 438-0041		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

# Plans and Services

Mon	thly Service - Aug 19 thru Sep 18	
Char	ges for 501 160 0046	
1	Monthly Charges	589.25
Taxe	95	
2	Federal	.00
3	State and Local	61.13
Tota	l Taxes	61 13
Tot	al Plans and Services	650.38

### News You Can Use

### LONG BIST PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### **DO NOT CALL**

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws.

## RELAY ARKANSAS

650.38

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# News You Can Use Summary

LONG DIST. PROVIDERS

**Total Current Charges** 

- . DO NOT CALL
- RELAY ARKANSAS

T ...



STATE OF ARK-DIS DEM 61.L2XN 500188 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1 Account Number 501 160-0047 381 1 Billing Date Aug 19, 2016

Web Site att.com

814.68

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	. 00
Adjustments	.00
Balance	.00
Current Charges	814.88
Total Applied to 501 A55-0684	\$814.68

Do Not Pay

# **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services	1	814.88
1 877 438-0041		014.00
Payment Arrangements:		
1 800 924-1743		
Service Changes.		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		814.68

# Plans and Services

Monthly Service - Aug 19 thru Sep 18 Charges for 501 160-0047 1. Monthly Charges 744.00 Taxes 2 Federal .00 3. State and Local 70.68 **Total Taxes** 70.68 Total Plans and Services

# News You Can Use

# LONG DIST PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier Please contact us if this does not agree with your records

#### DO NOT CALL

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#### **RELAY ARKANSAS**

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# News You Can Use Summary

- LONG DIST PROVIDERS
- . DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS DEM 61.L2XN 500189 PO BOX 3155 LITTLE ROCK AR 72203

Page I of 1 Account Number 501 160-0048 882 8 Billing Date Aug 19, 2016

Web Site att.com

821.19

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	821.19
Total Applied to 501 A55-0684	\$821.19

Do Not Pay

# Billing Summary

	the same of the last of the la	
Online: att.com/myatt	Page	
Plans and Services	1	821.19
1 877 438-0041		921.15
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		821.19

## Plans and Services

# News You Can Use

**Total Plans and Services** 

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws.

## **RELAY ARKANSAS**

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# News You Can Use Summary

- LONG DIST. PROVIDERS
- . DO NOT CALL
- . RELAY ARKANSAS

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STATE OF ARK-DIS DEM 61 LZXN 500°90 PD BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0052 884 7

Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	\$ 4 5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	810.98
Total Applied to 501 A55-0684	\$810.96
Do Not Pay	

### **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services	1	810.98
1 877 438-0041		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

# Plans and Services

Monthly Service - Aug 19 thru Sep 18	
Charges for 501 160-0052	
1. Monthly Charges	744.00
Taxes	
2 Federal	00
3 State and Local	66.96
Total Taxes	66.96
Total Plans and Services	810.96

### News You Can Use

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records

#### DO NOT CALL

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## **RELAY ARKANSAS**

810.96

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# News You Can Use Summary

LONG DIST. PROVIDERS

**Total Current Charges** 

- . DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS DEM 61 L2XN 500191 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0053 885 3 Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	. 00
Adjustments	.00
Balance	.00
Current Charges	810.96
Total Applied to 501 A55-0684	\$810.96

Do Not Pay

# **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services	1	810.98
1 877 438-0041		
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
<b>Total Current Charges</b>		810.96

# Plans and Services

Mont	thly Service - Aug 19 thru Sep 18	
Char	ges for 581 168-0053	
1	Monthly Charges	744.00
Taxe	t	
2	Federal	.00
3	State and Local	66.96
Total	Taxes	55.96
Tota	al Plans and Services	810.96

# News You Can Use

### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier Please contact us if this does not agree with your

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64.1200 and 16 C.F.R. 310) and any applicable state laws

## RELAY ARKANSAS

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# News You Can Use Summary

- LONG DIST PROVIDERS
- . DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS 0EM 61.LZXN 500193 P0 B0X 3155 LITTLE ROCK AR 72703

Page 1 of 1

Account Number 501 160-0055 254 0 Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	589.70
Total Applied to 501 A55-0684	\$589.70
Do Not Pay	

# Billing Summary

Online: att.com/myatt	Page	
Plans and Services	,	589.70
1 877 438-0041		303.70
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services.		
1 800 442-9950		

# Plans and Services

Monthly Service - Aug	19 thru Sep 18	
Charges for 501 160 00	55	
1 Monthly Charges		542.25
Taxes		
2 Federal	100000000000000000000000000000000000000	.00
3. State and Local		47.45
Total Taxes		47.45
Total Plans and S	ervices	589 70

## News You Can Use

#### LONG DIST PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws

# RELAY ARKANSAS

589.70

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# News You Can Use Summary

LONG DIST. PROVIDERS

**Total Current Charges** 

- . DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS DEM 61 L2XN 500194 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0056 888 4 Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	589.70
Total Applied to 501 A55-0684	\$589.70
Do Not Pay	

### **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services	1	589.70
1 877 438-0041		
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

### Plans and Services

	thly Service - Aug 19 thru Sep 18	
Char	ges for 501 160-0056	
1.	Monthly Charges	542.25
Taxe	<b></b>	
2	Federal	.00
3	State and Local	47.45
Tota	I Taxes	47.45
Tot	al Plans and Services	589.70

# News You Can Use

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64.1200 and 16 C.F.R. 310) and any applicable state laws

#### **RELAY ARKANSAS**

589.70

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# News You Can Use Summary

LONG DIST. PROVIDERS

**Total Current Charges** 

- DO NOT CALL
- RELAY ARKANSAS



STATE OF ARK-DIS DEM 5) L2XN 500196 PD BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160 0058 890 B

Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	593.76
Total Applied to 501 A55-0684	\$593.76

Do Not Pay

# Billing Summary

Online: att.com/myatt	Page	
Plans and Services	•	593.76
1 877 438-0041		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

Total Current Charges 593.76

### Plans and Services

Monthly Service - Aug 19 thru Sep 18 Charges for 501 160-0058	
1. Monthly Charges	542.25
Taxes	
2. Federal	00
3. State and Local	51.51
Total Taxes	51.51
Total Plans and Services	593.76

### News You Can Use

### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws.

## RELAY ARKANSAS

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# News You Can Use Summary

- LONG DIST PROVIDERS
- . DO NOT CALL
- . RELAY ARKANSAS



STATE OF ARKANSAS-DIS DEM 61 L2XN 500209 PD BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0074 904 7

Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	. 00
Balance	.00
Current Charges	591.05
Total Applied to 501 A55-0684	\$591.05

Do Not Pay

# Billing Summary

Online: att.com/myatt	Page	
Plans and Services	1	F01 05
1 877 438-0041		591.05
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		591.05

# Plans and Services

Char	thly Service - Aug 19 thru ges for 501 160-0074		
			542.2
Taxe	\$		
2	Federal		
3	State and Local		.00
Total	Taxes		48.80
			48.80
Tota	l Plans and Service	ns.	
			591.05

# News You Can Use

# LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws.

## RELAY ARKANSAS

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# News You Can Use Summary

- LONG DIST, PROVIDERS
- . DO NOT CALL
- · RELAY ARKANSAS

## att.com



STATE OF ARK-DIS DEM - 61 L2XN 500223 PD BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0089 000 7

Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	626.09CR
Total Applied to 501 A55-0684	\$626.09CR
Do Not Pav	

Do Not Pay FINAL BILL

**Total Current Charges** 

#### Billing Summary

Online: att.com/myatt	Page	
Plans and Services	1	626.09CF
1 877 438-0041		- 50
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		

626.09CR

#### Plans and Services

Additions and Changes to Service

This section of your bill reflects charges and credits resulting

from account activity.

 Item
 Monthly
 Amount

 No. Description
 Quantity
 Rate
 Billed

Activity on Aug 5, 2016 Order No. D934183 Charges for L2X 61.-N.50

Charges for L2X 61 - N.50 Services Disconnected

(Monthly Charges were Billed in Advance and are Prorated from Jul 16, 2016 through Aug 18, 2016)

1 Special Charge Item 1 516.25CR 567.88CR

Taxes

 2
 Federal

 3.
 State and Local

 Stotal Taxes
 58.21CR

 58.21CR
 58.21CR

Total Plans and Services

626.09CR

### News You Can Use

#### DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws.

#### **RELAY ARKANSAS**

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#### COLLECTION POLICY

If your final balance remains unpaid after the DUE BY date, it may become necessary to send your account for further collection activity. You may be held responsible for fees associated with the collection efforts, including outside collection agency fees and attorney's fees, as permitted by law. If you have any questions, please contact us at the toll-free number on your bill. AT&T appreciates your business and we look forward to doing business with you in the future.

## News You Can Use Summary

. DO NOT CALL

- · RELAY ARKANSAS
- COLLECTION POLICY



STATE OF ARK-DIS DEM - 61 L2XN 500231 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0098 927 0 Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	. 00
Current Charges	801.90
Total Applied to 501 A55-0684	\$601.90

Do Not Pay

# **Billing Summary**

Online: att.com/myatt	Page	
Plans and Services	1	801.90
1 877 438-0041		001.50
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services.		
1 800 442-9950		
<b>Total Current Charges</b>		601.90

## Plans and Services

Monthly Service - Aug 19 thru Sep 18 Charges for 501 160-8098	
1 Monthly Charges	542.25
Taxes	
2 Federal	.00
3 State and Local	59.65
Total Taxes	59.65
Total Plans and Services	601.90

## News You Can Use

#### LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64.1200 and 16 C.F.R. 310) and any applicable state laws

### **RELAY ARKANSAS**

Dial 711 is a Telecommunications Relay Service for customers with hearing and speech disabilities. AT&T offers products and services for customers with visual, hearing, speech or physical disabilities. For more information, please go to att.com or refer to the Customer Guide section in your local YP telephone directory

## News You Can Use Summary

- LONG DIST, PROVIDERS
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STATE OF ARK-DIS OEM - 61 LZXN 500232 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 160-0099 928 7

Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	595.12
Total Applied to 501 A55-0684	\$595.12
Do Not Pay	

#### Billing Summary

Online: att.com/myatt	Page	
Plans and Services	1	595.12
1 877 438-0041		
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		595.12

# Plans and Services

Mon	thly Service - Aug 19 thru Sep 18	
	rges for 501 160-0099	
1	Monthly Charges	542.25
Taxe	es	
2	Federal	.00
3	State and Local	52.87
Tota	l Taxes	52.87
Tot	al Plans and Services	595 12

#### News You Can Use

#### LONG DIST. PROVIDERS

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# News You Can Use Summary

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STATE OF ARK- DIS 0 EM-61 L2XN 500141 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1 Account Number 501 160-6003 462 + Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	875.00
Total Applied to 501 A55-0684	\$675.00

Do Not Pay

# Billing Summary

Online: att.com/myatt	Page	
Plans and Services	1	875.00
1 877 438-0041		
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		675.00

## Plans and Services

Mon	thly Service - Aug 19 thru Sep 18	
	ges for 501 160-6003	
1	Monthly Charges	625.00
Taxe	·s	
2	Federal	00
3	State and Local	50.00
Tota	Taxes	50.00
Tot	al Plans and Services	675.00

## News You Can Use

#### LONG DIST. PROVIDERS

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If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws

## **RELAY ARKANSAS**

675.00

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### News You Can Use Summary

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STATE OF ARKANSAS DEM-61.L2XN.000094 PO BOX 3155 LITTLE ROCK AR 72203

Page 1 of 1

Account Number 501 164-0079 818 0 Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	1,917.00
Total Applied to 501 A55-0684	\$1,917.00

Do Not Pay

# Billing Summary

Online: att.com/myatt	Page	
Plans and Services	1	1,917.00
1 877 438-0041		.,517.00
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		1.917.00

# Plans and Services

Monthly Service - Aug 19 thru Sep 18	
Charges for 501 164-0079	
1 Monthly Charges	1,775.00
Taxes	
2 Federal	00
3. State and Local	142.00
Total Taxes	
Total Plans and Services	142.00
Total Flans and Gervices	1,917.00

# News You Can Use

#### LONG DIST PROVIDERS

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If your business makes outbound telephone solicitations, you must comply with National Do-Not-Call laws and regulations (47 C.F.R. 64 1200 and 16 C.F.R. 310) and any applicable state laws

### **RELAY ARKANSAS**

1,917.00

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# News You Can Use Summary

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- RELAY ARKANSAS

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STATE OF ARKANSAS-DIS DEM 61 L2XN 500150 PD BDX 3155 LITTLE ROCK AR 72203

Page 1 of 1 Account Number 501 164-0103 282 3 Billing Date Aug 19, 2016

Web Site att.com

681.25

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	. 00
Adjustments	.00
Balance	.00
Current Charges	681.25
Total Applied to 501 A55-0684	\$681.25

Do Not Pay

# Billing Summary

Online: att.com/myatt	Page	
Plans and Services	(39))	681.25
1 877 438-0041		001.25
Payment Arrangements: 1 800 924-1743		
Service Changes:		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		681.25

#### Plans and Services

Monthly Service - Aug 19 thru Sep 18
Charges for 501 164-0103

1 Monthly Charges 625.00

Taxes

2 Federal .00
3 State and Local 56.25
Total Taxes 56.25

Total Plans and Services

# News You Can Use

#### LONG DIST PROVIDERS

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#### DO NOT CALL

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# News You Can Use Summary

- LONG DIST. PROVIDERS
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STATE OF ARK-DIS

DEM BILIXN500035SW
PO BOX 3155

LITTLE ROCK AR 72203

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Account Number 501 165-0002 972 6 Billing Date Aug 19, 2016

Web Site att.com

# **Monthly Statement**

Bill-At-A-Glance	
Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	2,330.88CR
Total Applied to 501 A55-0684	\$2,330.88CR

Do Not Pay

# Billing Summary

Online: att.com/myatt	Page	
Plans and Services	1	2,330.88CR
1 877 438-0041		2,000.000H
Payment Arrangements:		
1 800 924-1743		
Service Changes.		
1 877 438-0041		
Repair Services:		
1 800 442-9950		
Total Current Charges		2,330.88CR

# Plans and Services

Monthly Service - Aug 19 thru Sep 18			
Charges for 501 165 0002			
1 Monthly Charges			1,241.70
Additions and Changes to Service			
This section of your bill reflects charges and cree	lits resultin		
from account activity	into resulti	· y	
Item		Monthly	
No. Description	Quantity	Rate	Amount
Activity on Aug 10, 2016	duantity	nate	Billed
Order No. R424668			
CKT No. 61,L1XN 500035 .SW			
Services Removed			
(Monthly Charges were Billed in Advance and			
are Prorated from Jul 8, 2016 through Aug 18, 201	RI		
2 Transport, Port, and Interface	1	1 400 0000	
3. Basic Plus Bandwidth	i	1,400.00CR	1,913.33CR
Services Added	2.1	2,300.00CR	3,143.33CR
(Monthly Charges are Prorated from			
Jul 8, 2016 through Aug 18, 2016)			
4 Special Charge Item	1	1,237.50	1,691,25
Total CKT No. 61.L1XN.500035. SW		1,231.30	3,385,41CR
Total Order No. R424668			3,365.41CR
Total Additions and Changes to Service			3,365.41CR
550			3,363 41CK
Taxes			
5. Federal			.00
<ol><li>State and Local</li></ol>			207.17CR
Total Taxes			207.17CR
			401.170K

Total Plans and Services 2,330.88CR

# News You Can Use

#### LONG DIST PROVIDERS

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#### DO NOT CALL

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# News You Can Use Summary

LONG DIST. PROVIDERS

. DO NOT CALL

. RELAY ARKANSAS



STATE OF ARK-DIS DEM 61L1XN500035SW PO BOX 3155 LITTLE ROCK AR 72203

Page 2 of 2

Account Number 501 165-0002 972 6

Billing Date Aug 19, 2016

# News You Can Use

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